

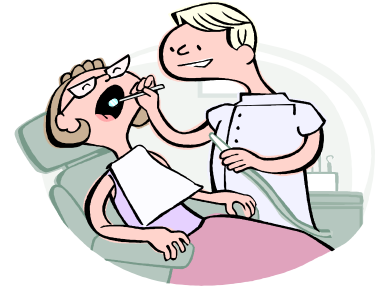
## Aging Network Contacts and Helplines

There are many excellent organizations and programs beyond the Pennsylvania Department of Aging to find support on aging issues affecting you. Explore the phone directory below to learn more.

- **AARP** 1-866-389-5654 <http://www.aarp.org>
- **Abuse** – Report Suspected Abuse, Neglect, Exploitation or Abandonment of a person over 60:
  - ~Contact local [Area Agency on Aging](#)
  - Or
  - ~Statewide Elder Abuse Hotline 1-800-490-8505
- **Act 14**, PA Dept. of Education (717) 783-6788
- **Administration on Aging (AoA)** (202) 619-0724
- **Alzheimer's Associations:**
  - ~Delaware Valley Chapter (215) 561-2919  
<http://www.alz.org/desjsepa/>
  - ~Greater PA Chapter (717) 651-5020  
[www.alzpa.org](http://www.alzpa.org)
- **Alzheimer's Chapters Toll-Free Helpline** 1-800-272-3900
- **Alzheimer's State of PA Toll-Free Hotline** 1-866-286-3636 (The operator will answer *Long Term Care Helpline*, but Alzheimer's information is available through this phone number)
- **Americans with Disabilities Act** 1-800-514-0301
- **APPRISE** (Health Insurance Counseling & Assistance Program):
  - ~Contact local [Area Agency on Aging](#)
  - Or
  - ~APPRISE 1-800-783-7067
- **Area Agency on Aging** – [Area Agency on Aging](#)
- **Assisted Living**, PA Dept. of Public Welfare (717) 783-2220
- **Birth Certificates, Death Certificates**, PA Dept. of Health:
  - ~Harrisburg Area (717) 772-3480
  - ~Outside Harrisburg (724) 656-3100
- **Blindness & Visual Services**, PA Dept. of Labor & Industry (717) 787-6176
- **Capitol Area Transit (CAT)** – Harrisburg Bus Service (717) 238-8304



- **Commonwealth of Pennsylvania Directory Assistance** (717) 787-2121
- **Corporation Bureau, PA Dept. of State** (717) 787-1057
- **Criminal History Background Checks – Childline & Abuse Registry, Child Abuse Clearance**, PA Dept. of Public Welfare (717) 783-8744
- **Criminal History Background Checks – Nurse Aide**, PA Dept. of Education (717) 783-6965
- **Deaf and Hard of Hearing**, PA Office for the Deaf & Hard of Hearing 1-800-233-3008 TTY and voice
- **Dental:**
  - ~Contact local [Area Agency on Aging](#)
  - Or
  - ~Western PA Donated Dental Service (412) 243-4866, 1-888-683-9158
  - Or
  - ~Eastern PA Donated Dental Service (717) 238-8721, 1-800-716-8721
- **Department of Insurance** (717) 787-7000, Consumer Hotline 1-877-881-6388
- **Department of Revenue** (General Tax Information) (717) 787-8201
- **Department of State** (717) 787-7630
- **District Taxes**, PA Dept. of Revenue (717) 783-1405
- **Drivers License Information - Motor Vehicles:**
  - ~Inside PA 1-800-932-4600
  - ~Outside PA (717) 412-5300
- **Eldercare Locator** 1-800-677-1116
- **Energy** (Fuel Assistance) LIHEAP 1-866-857-7095
- **Estate Recovery**, PA Dept. of Public Welfare 1-800-528-3708
- **Flu Shots** 1-877-724-3258
- **Foster Grandparent Program**, contact local [Area Agency on Aging](#)
- **Hearing Impaired** (717) 782-2240 or 1-800-325-0778
- **Health Insurance** (see APPRISE)
- **Lawyer Referral Service** (Must be Over 60, a resident of PA, civil not criminal (questions) 1-800-692-7375



**101ElderCare.com**



- **Legal Services for the Elderly** 1-212-391-0120
- **Liabilities – Third Party**, PA Dept. of Public Welfare 1-800-523-3708
- **LIHEAP** (Low Income Home Energy Assistance Program) 1-866-857-7095
- **Long Term Care Insurance**, PA Dept. of Insurance (717) 787-2317
- **Long Term Care, Nursing Home Tax**, PA Dept. of Public Welfare (717) 772-2525
- **Lottery Information**, PA Dept. of Revenue (717) 986-4699
- **Meals on Wheels/Congregate Meals**, contact local [Area Agency on Aging](#)
- **Medicaid**, Medical Assistance Office 1-866-542-3015
- **Medical Alert System** (Bracelets & Necklaces) Medical Alert 1-888-633-4298
- **Medical Assistance Program Office:**  
 ~Contact Local [County Assistance Office](#)  
 Or  
 ~PA Dept. of Public Welfare (717) 787-1870
- **Medicare – General Information:**  
 ~Contact local [Area Agency on Aging](#)  
 Or  
 ~APPRISE 1-800-783-7067  
 Or  
 ~1-800-MEDICARE (1-800-633-4227)
- **Nurse Aide Background Checks**, PA Dept. of Education (717) 783-6965
- **Nurse Aide Registry:**  
 ~[Promissor](#) 1-800-852-0518  
 Or  
 ~PA Dept. of Health (717) 787-1816
- **Nurse Aide Testing**, American Red Cross 1-800-795-2350
- **Nurse Aide Training – Regulations**, PA Dept. of Education (717) 783-6974,  
 (717) 772-0814
- **Nursing Home – Complaints**, PA Dept. of Health:  
 ~Harrisburg Area (717) 787-1816 ~Outside Harrisburg 1-800-254-5164
- **Nursing Home – Licensing**, PA Dept. of Health (717) 787-1816
- **Nursing Home – List of**, PA Dept. of Health (717) 787-1816



- **Parking Tags for the Disabled**, PA Dept. of Transportation (717) 787-2838
- **Ombudsman – Complaints** (Complaints of Quality of Care/Life Issues in Long Term Care Facilities), Contact Local Ombudsman at [Area Agency on Aging](#)
- **PA Association of Area Agencies on Aging (P4A)** (717) 541-4214
- **PA Association of Senior Centers** (570) 961-1592
- **PA Healthcare Fraud Education Program** (PA-SMP) 1-(800)-356-3606 or (215)-545-5728
- **PA Senior Law Helpline** 1-877-727-7529
- **PACE / PACENET:**
  - ~Prescription Information 1-800-225-7223
  - ~Fraud 1-800-992-2433
- **PEBTF** (PA Employee Benefits Trust Fund) 1-800-522-7279
- **PEMA** (PA Emergency Management Agency) [www.pema.state.pa.us/](http://www.pema.state.pa.us/)
- **Personal Care Home Complaints:**
  - ~See Ombudsman & PA Dept. of Public Welfare 1-800-254-5164
- **Personal Care Home – Licensing**, PA Dept. of Public Welfare (717) 783-3670
- **Property Tax and Rent Rebates**, PA Dept. of Revenue 1-888-222-9190 (Automated Line 1-888-728-2937)
- **PUC** (Public Utility Commission) [www.puc.state.pa.us](http://www.puc.state.pa.us)
- **Quality of Care** – Complaints of Quality of Care/Life Issues in Long-term Care Facilities (See Ombudsman)
- **RSVP** (Retired Senior Volunteer Program) Capitol Region Office (717) 541-9521
- **Social Security Office** (717) 782-3400 or 1-800-772-1213, TTY 1-800-325-0778
- **Spousal Impoverishment Act**, PA Dept. of Public Welfare (717) 772-2621
- **State Library** (717) 787-4440
- **Taxes – Federal** 1-800-829-1040



- **Taxes – Pennsylvania** 1-888-728-2937
- **Transportation – General Information**, PA Dept. of Transportation (717) 787-2838
- **Utilities** (see LIHEAP)
- **Vegetable Vouchers**, Contact local [Area Agency on Aging](#)
- **Waiver Programs** – Individual Cases/Clinical Consultant, Contact local [Area Agency on Aging](#)

